

# **How to Complete Section 2**



There are several options for employers to complete Section 2 of the Form I-9.

Options to Complete Section 2:

- 1. Complete
- 2. Assign to User
- 3. Assign to Me
- 4. Assign Outside Agent
- 5. Assign Notary Agent
- 6. Have Employee Find Agent

From the Employee Profile page, click on the Task History tab. Under Task Section 2-Form I-9 choose the option within the dropdown.

Showing 25 v rows					Search:	Export
WBS IT Task	1 Priority	1 Status	Party Responsible	Assigned On	11 Due Date	Action(s)
EI9 Electronic I-9	High	Pending Other Task Completion	Employer		01/09/2024	Choose 🗸
Section 2 - Form I-9	Medium	New	Employee-Designated Agent	12/13/2023	01/09/2024	Choose 🗸
Section 1 - Form I-9	Medium	Complete	Employee	11/30/2023	01/06/2024	Choose
Find / Assign Third-Party Representative	High	Complete	Employee	12/13/2023		Assign to User
E-Verify	High	Pending Other Task Completion	Employer		01/09/2024	Assign to Me Assign Outside Age

If the Incomplete Section 2 widget is enabled on the Dashboard, a user can assign the Section 2 completion option from the widget.

Name	.↓†	Hire Date	↓.	Responsible	<b>↓</b> ↑	Status	11	Action 👫
Robert Red		01/23/2024		Employer		Φ		*
George Wind	sor	01/08/2024		Employee- Designated Ager	nt	$\overline{}$		
Olivia Rodrigo	C	01/06/2024		Employer		Ð		*
Frank Ocean		01/06/2024		Employer		÷		18
Johnny Depp		01/06/2024		Employee- Designated Ager	nt	Ð		Choose V
Showing 1 to s Show Full List	5 of 1	14 rows 1 ro	w se	lected				Complete Assign to User Assign to Me Assign Outside Age
								Refresh Status View Agent Info Resend Email(s)



Below provides information for each option:

## **Complete**

The **Complete** option allows a user to complete the Section 2 with the employee directly. The employee must be present to use this option and they must present original unexpired documents to proceed. This option will not appear in the dropdown if Section 1 has not been completed.

## Assign to User

The **Assign to User** option allows a user to assign Section 2 tasks to another system user. Once selected, a drop-down list will appear with all of the company users. Select the user to assign the task to and click **Assign**.

Assign Task - Section 2 - Form I-9	
Currently Assigned To 🚯	
N/A	
New User Assigned To Task 🕕	
Allen Helper	~
Harry Brown	
Allen Helper	
Kate Martin	
James Patten	
Olly Smith	
Tom Test	
Sue Test	



Assign Task - Section 2 - Form I-9	
Currently Assigned To 🕕	
N/A	
New User Assigned To Task 🕕	
Allen Helper	~
	Assign
	Close

The assigned user will receive an email notification indicating they have been assigned a Section 2 to complete.

GryphonHR: Task Section 2 - Form I-9 Assigned To Allen Helper
PE donotreply@gryphonhr.com
Dear Allen Helper,
You have been assigned a task named: Section 2 - Form I-9 on 01/25/2024.
A user account has been created for you at https://stage-emp.gryphonhr.com/jtc
User Name: Ahelper
Select Forgot Password to receive a new password if you have not been provided one.
Should you need assistance, please contact your HR administrator.
Thank you!
Please do not reply to this e-mail.

## Assign to Me

The Assign to Me option allows a user to assign the Section 2 task to themselves.

### Assign to Outside Agent

The **Assign to Outside Agent** allows a user to assign an authorized representative to complete Section 2.

There are two ways to Assign to Outside Agent:

1. A user can select a previously assigned representative from the dropdown and click Assign Agent.

Assign Outside Agent - Section	on 2 - Form I-9		
Choose an existing agent from the them to this task.	drop-down list below, or fil	l out the contact inform	ation below to create a new agent and
Existing Outside Agents 🚯			
Select an existing outside agent			
Select an existing outside agent Chandler Bing Ross Geller		Litter Littali Aud	ress (will be committed)
Chandler Bing Ross Geller	0	Apt. Number ()	
Chandler Bing Ross Geller Enter Friorie Number Address (Street Number and Name)	Max. 256 chars, Min. 2 char	Apt. Number 🚯	
Chandler Bing Ross Geller Enter Friorie Number Address (Street Number and Name)		Apt. Number 🚯	
Chandler Bing Ross Geller Enter Frione Number Address (Street Number and Name) Enter Primary Address	Max. 256 chars, Min. 2 cha	Apt. Number () Enter Additiona	Address Info

2. Create a new representative by completing all the required fields, when completed click Assign Agent.

Choose an existing agent from the dr	op-down list below, or fill ou	t the contact information	on below to create a new agent and assign	
them to this task.				
Existing Outside Agents 🚯				
Select an existing outside agent				
First Name (Given Name) 🚯		Last Name (Family N	ame) 🕕	
Enter First Name	*	Enter Last Name		
Primary Phone Number 🕕		Primary E-mail Addre	ess (Used as login) 🕕	
Enter Phone Number	*	Enter Email Address (Will be confirmed)		
Address (Street Number and Name) 🕕		Apt. Number 🚯		
Enter Primary Address		Enter Additional Ad	dress Info	
	Max. 256 chars, Min. 2 chars			
City or Town 🕄	State 🚺		ZIP Code 🕕	
Enter City of Primary Address	Select a State / Pro	ovince 🗸	Enter Zip Code of Primary Address	
Max. 64 chars, Min. 2 c	hars		Max. 15 chars, Min. 5 cha	
			🖹 Assign Agen	
			Clos	



The representative will receive an email indicating they have a request to complete Section 2 of the Form I-9 and will be provided a URL link and their Username to access the portal. If they have previously signed into the portal, they will be prompted to enter their original password. If they do not remember the password, they have the ability to select *Forgot your password?* and create a new password.

If the agent has not previously been assigned to complete a Section 2, they will receive a second email with a password.

The agent will then login and complete the Section 2 with the employee.

**Note:** An authorized representative (agent) of the company will only have access to that particular employee's Section 2. They will not have access to any other information within the system.

# Assign to a Notary

The **Assign to a Notary** option is an integrated third-party option that allows a user to request an outside agent from the N3 Notary Network\* to complete Section 2 of the Form I-9.

\*A SOW is required to be signed to activate this option. Additional charges will occur.

When the option is chosen, the user will be required to confirm that the employee details are correct. The employee information is pulled from the system and the completed Section 1. Any required information must be completed if not visible. Once complete, select *Place Request*.

**Note:** Be sure the zip code is correct as this is the zip code N3 Notary Network will use to find a notary in that area.



Notary Provider Request - Electronic I-9	
Order Status 🕄	
Order Type 🕄 Standard Section 2 Request	
Date Appt. Completed By 🕄	Rush Request?
Employee First Name 🚯	Employee Last Name 🚯 🗸
Primary Phone of Employee <b>()</b>	Primary Email of Employee 🚯 jack@email.com
City of Appt. Request 🚯	
State of Appt. Request 🚺 Michigan 🗸 🗸	Postal Code of Appt. Request  48084
	Di Place Request
	Close

If the Section 1 has *not* been completed the user is required to complete all required fields.

**Note:** Be sure the zip code is correct as this is the zip code N3 Notary Network will use to find a notary in that area.



Notary Provider Request - Electronic I-9			
Order Status 🚯			
Order Type 🕄 Standard Section 2 Request	~		
Date Appt. Completed By ①	* #	Rush Request? ()	
Employee First Name	~	Employee Last Name 🚯	×
Jack Primary Phone of Employee	*	Spratt Primary Email of Employee	
Contact's Primary Phone	•	jack@email.com	
Requested City of Appt.		Postal Code of Appt. Request 🕄	*
Select a State / Province	~	Requested Zip Code of Appt.	
			🔀 Place Request
			Close

A user can also select *Rush Request*?\*\* which is typically completed within 24 to 48 hours and additional charges are incurred in addition to regular charge for this option.

# \*\* Additional charges will occur.

Notary Provider Request - Electronic I-9			
Order Status 🕕			
New			
Order Type 🚯			
Standard Section 2 Request	~		
Date Appt. Completed By 🚯		Rush Request? 🚯	
01/28/2024	✓ #		
Employee First Name 🚯		Employee Last Name 🚯	
Jack	×	Spratt	

Once the request has been placed, N3 will receive a notification indicating that a request has been made and will work to assign a notary. The request will update throughout the process to indicate the



status of the order. For example, once the request is assigned to a notary, the Order Status will reflect *Assigned*. Other statuses include *New, Scheduled, Completed* or *Attempted*.

After the Notary Request has been made, a new task line appears in the Task History page. Here you can choose to cancel the request or view/update the order.

pioyee Pro	file - Jack Spratt					Come / Administ	ration / Employee Admin / Jack
9 DETAILS	🖹 TASK HISTORY	NTS 🔒 CHANGE PA	SSWORD 📙 I-9 / E-Verify				
Showing 2	rows					Search:	Export 🛩
WBS	<sup>⊥†</sup> Task	1 Priority	<sup>↓↑</sup> Status	1 Party Responsible	Assigned On	1 Due Date	Action(s)
E19	Electronic I-9	High	Pending Other Task Completion	Employer		01/28/2024	Choose 🗸
	Section 2 - Form I-9	Medium	Pending Other Task Completion	Notary Agent		01/28/2024	Choose 🗸
	Section 1 - Form I-9	Medium	Complete	Employee	01/25/2024	01/25/2024	Choose 🗸
	Find / Assign a Notary	High	New	Notary Agent			Choose 🗸
Showing 1 to	E-Verify 5 5 of 5 rows 1 row selected	High	Pending Other Task Completion	Employer		01/28/2024	Choose Cancel Notary Request View / Update Order

Click on View/Update Order, to view order details and status. The status will update as the process proceeds.

Notary Provider Request - Section 2 - Form I-9		
Order Status 🚯		Order ID 🕄
Received		2267787
Order Type 🚯		
Standard Section 2 Request	~	
Date Appt. Completed By 🚯		Rush Request? 🚯
01/29/2024	曲	$\bigcirc$
Employee First Name 🚯		Employee Last Name 🚯
Jack		Spratt
Primary Phone of Employee 🚯		Primary Email of Employee 🟮
555-555-5555		jack@email.com
City of Appt. Request 🚯		
Тгоу		
State of Appt. Request 🕕		Postal Code of Appt. Request 🚯
Michigan	~	48084
		Check Updates
		Close

Refer to the Notary Network User Guide for any additional details.



## **Have Employee Find Agent**

The **Have Employee Find Agent** option allows the user to initiate a task for the employee to find an agent to assist with completing Section 2.

This option can be assigned to an employee before or after Section 1 is completed.

The employee will receive an email indicating they have a task assigned to them in their employee portal.

GryphonHR: Task Find / Assign Third-Party Representative Assigned To Patty Picture
donotreply@gryphonhr.com
Dear Patty Picture,
You have been assigned a task named: Find / Assign Third-Party Representative on 01/25/2024.
A user account has been created for you at https://stage-emp.gryphonhr.com/jtc
User Name: pattypic
Select Forgot Password to receive a new password if you have not been provided one.
Should you need assistance, please contact your HR administrator.
Thank you!
Please do not reply to this e-mail.

The employee logs in using their username and password and clicks on the **Stuff To Do** icon.

Welcome, Patty Picture Select from the options below	
<b>E</b>	
Stuff To Do Tasks / Documents to be completed and possibly enigr	Ny Docs red View associated personal file documents.
Announcements Important system information	Your Profile Update your picture and basic account information
Stuff I Need to complete	
These tasks need to be completed	
Find / Assign Third-Party Representative Find an individual to complete the associated task	

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The employee then follows the instructions to complete the Find an Agent process. The employee must complete the required fields which are:

- Agent Last Name (required)
- Agent First Name (required)
- Primary Email Address (required)
- Primary Phone Number (required)

The representative will receive 2 emails indicating they have a request to complete Section 2 of the Form I-9. The first email will provide the URL link and their Username to access the portal and a second email will provide a password.

The agent will then login and complete the Section 2 with the employee.

**Note:** An authorized representative (agent) of the company will only have access to that particular employee's Section 2. They will not have access to any other information within the system.

GryphonHR: You've been assigned a task.					
donotreply@gryphonhr.com	٢	← Reply	≪ Reply All	→ For	
Dear Sam Helpme,					
You have been assigned, or requested to complete the following task on behalf of Bob Banana as part of his/her em	ployi	nent requir	ements.		
Section 2 - Form I-9					
If this task requires the employee to meet with you directly, they will be reaching out to coordinate a time and place	to m	eet.			
To access the portal to complete this task, please go the following URL: <u>https://stage-agent.gryphonhr.com/jtc</u>					
Your User Name is: sam@gryphonhr.com					
You should have received an initial password for this account in a separate email. If not, you may go to the above U	RL ar	nd request a	a password res	set.	
Thank you!					
Please do not reply to this e-mail.					



GryphonHR: External Account Credentials for Sam Helpme				
donotreply@gryphonhr.com	٢	← Reply	Keply All	$\rightarrow$
Dear Sam Helpme,				
Your temporary password for GryphonHR is Charlie1234! and is valid for your initial login, after which you will then	be rec	quired to cr	eate a new o	ne.
To access your account				
<ul> <li>Go to <u>https://stage-agent.gryphonhr.com/jtc</u></li> <li>Enter your username (provided in an earlier email) and password</li> <li>Click the Login button</li> </ul>				
Should you need assistance about the process of using our GryphonHR, please contact your HR administrator.				
Thank you!				
Please do not reply to this e-mail.				

#### **Additional Dropdown Information**

#### **Refresh Status**

The **Refresh Status** option allows a user to refresh that status and update the previous choice made. Once refreshed the user will have the ability to choose another Section 2 option.

**Note:** The **Assign Notary Agent** (N3 Notary Network) option will not refresh and allow an update due to the integration.

#### View Agent Info

The **View Agent Info** option allows a user to view the authorized representatives information and resend the request, if applicable.

#### **Completing Section 2**

#### Note: Section 2 can only be completed after Section 1 is completed.

Below are the steps to complete Section 2

1. **Instruction**—The Instruction page provides a brief description of what is expected when completing Section 2. This page provides the option to use the DHS Alternative Procedure, if configured.

Section 2 - Form I-9 - Jack Spratt		
Introduction	Introduction	
Document Selection	To complete Section 2, review the employee's document(s) and enter the information exactly as it appears on the document(s).	
Document Image Upload	To revise Section 2, review the employee's document(s) and information previously entered and make any necessary corrections.	
	When completed review the information entered, attest and sign.	
Document Completion	Select the button below, enly if applicable. (Disregard if no button appears.)	
Document Information Review	🕖 Employee's Form I-9 documentation will be examined using a DHS authorized alternative procedure 0	
Certification		
Thank You		
		Cancel Previous Next
	11	Page

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Alternative Procedure—this process is a configuration that must be activated to use throughout a company. Choose the *Employee's Form I-9 documentation will be examined using a DHS authorized alternative procedure*. Enter the **Date of Live Video Meeting**.

Section 2 - Form I-9 - Jack Spratt		
Introduction	Introduction	
Document Selection	To complete Section 2, review the employee's document(s) and enter the information exactly as it appears on the docu	ment(s).
Document Image Upload	To revise Section 2, review the employee's document(s) and information previously entered and make any necessary co	rrections.
Document Completion	When completed review the information entered, attest and sign. Select the button below, <b>only</b> if applicable. (Disregard if no button appears.)	
Document Information Review	Employee's Form I-9 documentation will be examined using a DHS authorized alternative procedure ()	
Certification	Date of Live Video Meeting 🜑	
Thank You	01/25/2024	

 Document Selection — choose the document(s) the employee is presenting to complete Section 2 and click *Next*. Active documents coincide with the citizenship the employee selected in Section 1.

Section 2 - Form I-9 - Sandy Dee					
Introduction	Document Selection				
Document Selection	The employee must present a document, or combination of documents from List	A (which shows both identity and employment auth	norization) or one document from List B (whi	ch shows identity) and one document from Li	st C (which shows employment authorization)
Communication control	within three business days of the date work for pay begins.				
Document Image Upload	You must accept any document from the Lists of Acceptable Documents presente	d by the individual that reasonably appear on its fa	ce to be genuine and relate to the individual	presenting them. You may not specify which	document(s) the individual may present.
Document Completion	If the document(s) being presented are unavailable below, confirm the individual's	citizenship chosen in Section 1, or contact their Hu	uman Resources representative for further d	irection.	
Document Information Review	List A: Documents that establish both identity and employn	nent authorization			
Certification					
Thank You	U.S. Passport Card	Perm. Resident Card or Alien Reg. Receipt Card (Form 1-551)	Foreign Passport w/temp. I-551 stamp	Foreign Passport with temp. I-551 notation on a machine-readable immigrant visa (MRIV)	Employment Authorization Document w/ photo (Form 1-766)
	Foreign Passport w/ Arrival / Form 1-94/1-94A w/unexpired ter Departure Record (Form 1-94) 1-551 stamp AND Photo	np.			
	List B: Documents that establish identity		List C: Documents that estab	lish employment authorization	
	Select a List B document from the list below		Select a List C document from the lis	t below	
	O Driver's License or State ID Card		<ul> <li>Social Security Account Number Care</li> </ul>		
	<ul> <li>ID Card issued by Federal, State or Local Government.</li> </ul>		O Original or certificated copy of a U.S.		
	<ul> <li>School ID Card with a photograph</li> </ul>		<ul> <li>Certificate of Birth Abroad (Form FS-</li> </ul>		
	<ul> <li>Voter's Registration Card</li> </ul>		O Certificate of Report of Birth (Form D	05-1350)	
	O U.S. Military Card or Draft Record		<ul> <li>Native American tribal document</li> </ul>		
	Military dependant's ID Card     U.S. Coast Guard Merchant Mariner Card		<ul> <li>U.S. Citizen ID Card (Form I-197)</li> <li>Identification Card for use of Resider</li> </ul>	at Pitisan Karm 1 1701	
	Native American tribal document		Employment authorization documer		
	Driver's License issued by a Canadian government authority		O Expired 1.551 w/Form 1.797 reflecting		
	O School record or Report Card		O Consular Report of Birth Abroad (PS-		
	O Day-care or nursery school record				
	O Minor under age 18 without a List 8 document				
	<ul> <li>Special Placement</li> </ul>				
					Cancel Previous Next

3. **Document Image Upload** If the employee uploaded the documents in Section 1 a pop will appear advising the user to review the documents previously uploaded.



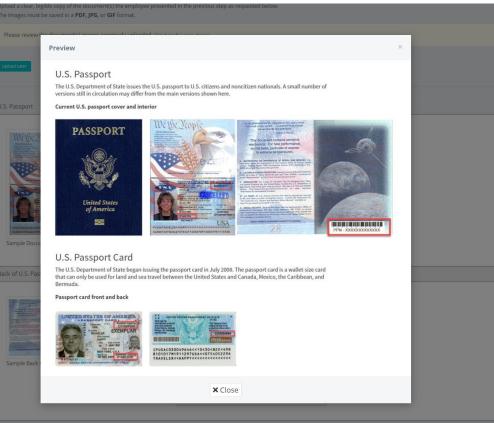
Section 2 - Form I-9 - Sandy Dee	
Introduction	Document Image Upload
Document Selection	Upload a clear, legible copy of the document(s) the employee presented in the previous step as requested below. The images must be seed in a PDF, JPG, or GIF format.
Document Image Upload	
	Please review the document(s) images previously uploaded. Civic him for more deals
	Document Images Review       ×         Review the document(s) images previously uploaded by the employee.       Click on the document(s) image thumbnal to enlarge the image.         Confirm the images are the same as the document(s) being presented by the employee and that the image is clear and legible.       If the document(s) are different or are not clear and legible.         If the document(s) are different or are not clear and legible.       It close         Sample Document       X
	Back of U.S. Passport
	Take a photo of the back of document

After closing the pop-up, click on the image to enlarge and view.

Document Image Upload Upload a clear, legible copy of the document(s) the employee presented The images must be saved in a PDF, JPG, or GIF format.	in the previous step as requested below.	
Please review the document(s) images previously uploaded. Click here	for more details	
Upbart Law		
U.S. Passport		
Simple Document	Take a photo of the document OR Upload an image of the document	Upbaded) Upbaded 1.1 MB
Back of U.S. Passport		
Sample Back Of Document	Take a photo of the back of document OR Upload an image of the back of document	U.1 MB

The document will appear, ensure the copies are clear and legible, if not click on Delete and upload a clear legible copy.





If the document(s) are different from what the employee previously uploaded in Section 1, the user will be prompted to upload copies of the documents. Or choose Upload Later, if this is chosen an alert will appear in the Missing Document widget on the Dashboard.



tion 2 - Form I-9 - Sandy Dee	
ntroduction	Document Image Upload
Document Selection	Upload a clear, legible copy of the document(s) the employee presented in the previous step as requested below. The images must be saved in a PDF, JPG, or GIF format.
ocument Image Upload	
ocument Completion	Upitae faiter
ocument Completion	Choose a Driver's License or ID
scument Information Review	
ertification	Driver's License or State ID Card
hank You	Image: state of the document     OR     Sample Document     Sample Document
	Social Security Account Number Card (Unrestricted)
	Take a photo of the document
	Sample Document

4. **Document Completion**—Complete all required fields based on the document(s) being presented and click *Next*.

Section 2 - Form I-9 - Sandy Dee				
Introduction	Document Completion - U.S. Passport			
Document Selection Document Image Upload	The U.S. Department of State issues the U.S. passport to U.S. oftizens and noncitizen nationals. There are a small number of versis still in circulation that may differ from the main versions shown here.	ns	Carriert U.S. plaquer twie and http://	
Document Completion				
Certification				
Thank You			Sample Document	
	Issuing Authority 🛛		Document Number 🚯	
	US Department of State	1	2586526	
	Expiration Date (if any) 0			
	06/30/2027	1		
				Cancel Previous 1

5. Document Information Review Review all the information entered. If the information is not correct, click *Previous* to return to the previous page to correct any errors. If all information is correct, click *Next*.

	GRYPHONHR Compliance Matters. Make it Simple	
RM	Compliance Matters. Make it Simple	

ion 2 - Form I-9 - Sandy Dee		
troduction	Document Information Review	
ocument Selection	Please review the document information entered for this employee. Click Previous to make any updates.	
cument Image Upload	Document Title	
ocument Completion	U.S. Passport	
cument Information Review	Issuing Authority US Department of State	
rtification	Document Number 2586526	
ank You	Expiration Date 06/30/2027	
	Document Uploaded N/A	
		Cancel Previous

6. **Certification** Confirm the start date or enter correct start date, check the certification box and sign by using a mouse to sign, or click on Generate Signature and click *Next*.

Section 2 - Form I-9 - Sandy Dee		
Introduction	Certification	
Document Selection	Please review, enter, and confirm the start date for the employee, and then attest and sign off below.	
Document Image Upload	Start Date 0	
Document Completion		
Document Information Review	Confirm Start Date 0	
Certification		
Thank You	Provide Table To Manual To Manua To Manua To Manual To Manual To Manual To Manual To	1
	Cancel Previous	Next

7. Thank you Click *Finish* to complete the process.

Γ	Revise Section 2 - Sandy Dee	
	Introduction	Thank You
	Document Selection	Section 2 of the Form 1-9 is now complete. Thank you for participating in the completion of the Form 1-9.
	Document image Upload	
	Document Completion	
	Document Information Review	
	Certification	
	Thank You	
		1
		Canad Predax Preda
н		



**E-Verify Process** If the company participates in E-Verify the Form I-9 information will be immediately sent to E-Verify for verification and the E-Verify result will appear.

E-Verify Case Processing							
E-Verify Case: 2024025204150AG Employee: Sandy Dee Case Status: Potential Data Discrepancy							

See the E-Verify Guide for more information regarding E-Verify Results.